

318

Route Guide & Hazard Awareness



**NORTH MIDDLESEX HOSPITAL - NORTHUMBERLAND PARK STATION -
TOTTENHAM TOWN HALL - LORDSHIP LANE - STAMFORD HILL,
ROCKWOOD ROAD**

GoAhead
LONDON

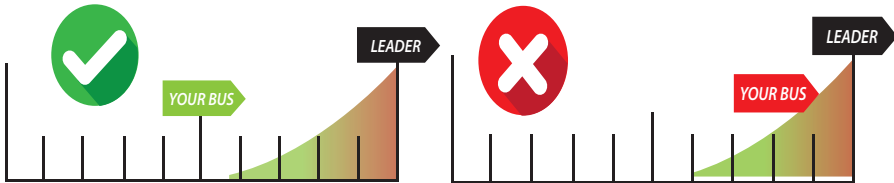
ABOUT 318

SERVICE INFORMATION

CHANGEOVER | **TOTTENHAM TOWN HALL**

Meal relief changeovers will take place at **BUS STOP V & W**.

Always communicate in advance with iBus if you are late for any reason.



Route 318 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

IMPORTANT: You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

ROUTE 318 | **CURTAILMENT ABBREVIATIONS:**

NMH	North Middlesex Hospital	NPS	Northumberland Park Station
TTH	Tottenham Town Hall	LL	Lordship lane
SHR	Stanford Hill, Rookwood Road		

FACILITIES | **THROUGHOUT THE ROUTE**

- **Middlesex Hospital:**

If you urgently need to use the following interim facility, please inform iBus first.

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LIGHT RUNNING

RUNNING OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO NORTH MIDDLESEX HOSPITAL

- From **NP garage**, turn right onto Marsh Lane
- Turn right, onto Marigold Road
- At traffic light, turn left onto Watermead Way
- Follow road ahead, onto Meridian Way
- At roundabout, take 2nd exit onto Conduit Lane
- At traffic light, follow road ahead onto Montagu Road
- Turn right under flyover, onto A406 Sterling Way
- Exit A406 at junction Sterling Way
- Turn left, Bull lane
- Turn left, follow road around to **stand**

FROM NORTH MIDDLESEX HOSPITAL

- From **stand**, turn left onto Bull Lane
- At roundabout, take 1st exit onto Bridport road
- Turn left, onto Gloucester Road
- At junction, turn right onto Sterling Way
- At traffic light, follow road onto A406 Angel Road
- Follow road ahead onto A406 Angel Road
- Turn left, onto Montagu Road
- At traffic light, ahead onto Conduit Lane
- At Roundabout, take 1st exit onto Meridan Way
- At traffic light, ahead onto Watermead Road
- At traffic light, turn right onto Marigold Road
- At junction, turn left onto Marsh Lane
- Turn left, onto **NP garage**

LIGHT RUNNING

RUNNING OUT OF SERVICE

BLINDS: NOT
IN SERVICE,
LOG OFF IBUS
IF RUNNING
LIGHT

TO STAMFORD HILL - ROOKWOOD ROAD

- From **NP garage**, turn right onto Marsh Lane
- Turn right, onto Marigold Road
- At traffic light, turn right onto Watermead Way
- At traffic light, follow road ahead onto Hale Road
- At traffic light, ahead onto Monument Way
- At traffic light, turn left onto High Road
- Follow road ahead onto Stamford Hill
- Turn left, onto Egerton Road
- Turn right, onto Rookwood Road to **stand**

FROM STAMFORD HILL - ROOKWOOD ROAD

- From **stand**, continue ahead onto Rookwood Road
- At junction, turn right onto Castlewood Road
- At junction, turn right onto Clapton Common
- At traffic light, turn right onto Stamford Hill
- At junction, turn Right onto Stamford Hill
- Follow road ahead onto High Road
- At traffic light, turn right onto Monument Way
- At traffic light, stay left onto Hale Road
- At traffic light, continue ahead onto Watermead Way
- At traffic light, turn left onto Marigold Road
- Turn left, onto Marsh Lane
- Turn Left, onto **NP garage**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

STAMFORD HILL TO NORTH MIDDLESEX HOSPITAL

- At **stand**, continue ahead on Rookwood Road
- At junction, turn right onto Castlewood Road
- At junction, turn right onto Clapton Common
- At traffic light, turn right onto Stamford Hill
- Turn right, onto Ravensdale Road
- At junction, turn left onto Castlewood Road
- Turn right, onto Cravens Park Road
- Turn Left, onto Groovelands Road
- Turn left, onto Gladesmore Road
- At junction, turn right onto Tottenham High Road
- At traffic light, turn right onto Dowsett Road
- Turn left, onto Windsor Road
- Turn right, onto Thackeray Avenue
- Turn left, onto Havelock Road
- At junction, turn right onto Rosebery Avenue
- At junction, turn left onto Shelborne Road
- Turn Left, onto Lansdowne Road
- Follow road ahead onto Lordshiplane
- At roundabout, take 2nd exit onto The Roundway
- At traffic light, turn right onto Great Cambridge Road
- At traffic light, turn right onto White heart lane
- At roundabout, take 1st exit onto White heart lane
- Turn left, onto Queen Street
- Follow road ahead onto Bull Lane
- Turn right, onto Middlesex Hospital to **stand**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

NORTH MIDDLESEX HOSPITAL TO STAMFORD HILL

- From **Stand**, turn left onto Bull Lane
- Follow road ahead onto Queen Street
- At junction, turn right onto White Heart lane
- Follow road left onto White Heart lane
- At roundabout, take 2 exit onto White Heart lane
- At traffic light, turn left onto Great Cambridge Road
- At traffic light, turn left onto The Roundway
- Follow road right onto The Roundway
- At roundabout, take 1st exit onto Lordship Lane
- Follow road ahead onto Lansdowne Road
- Turn right, onto Shelbourne Road
- Follow road right onto Rosebery Avenue
- Turn left, onto Havelock Road
- At junction, turn right onto Dowsett Road
- At junction, turn left onto Tottenham High Road
- Turn left, onto Wargave Avenue
- At junction, turn right onto Grovelands Road
- At junction, turn right onto Cravens Park Road
- Turn left, onto Castlewood Road
- Turn right, onto Ravensdale Road
- At junction, turn left onto Stamford Hill
- Turn left, onto Egerton Road
- At junction, turn right onto Rookwood road to **stand**

NORTH MIDDLESEX HOSPITAL

TERMINUS POINT

From Rookwood Road. Proceed from North Middlesex Hospital Grounds to stand.

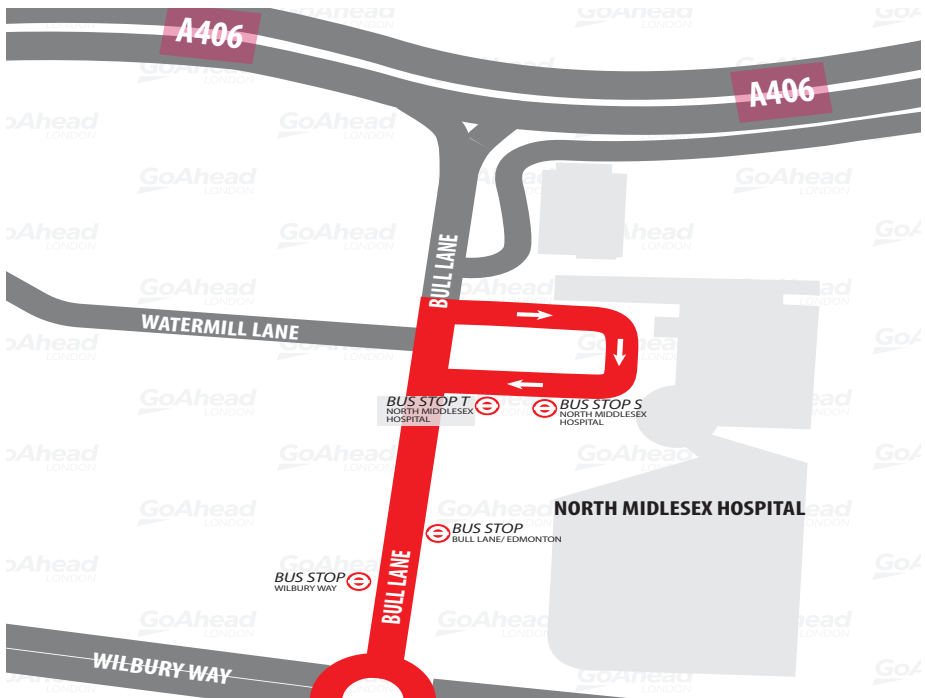
Set down at **BUS STOP T**.

Towards Rookwood Road. Depart via North Middlesex Hospital Grounds.

Pick up at **BUS STOP T**.

Private stand for one bus on route 318 in bay at stop T on south side of private road in North Middlesex Hospital.

Blind display: **NORTH MIDDLESEX HOSPITAL.**



NORTHUMBERLAND PARK STATION

CURTAILMENT POINT

From North Middlesex Hospital. Proceed from Lansdowne Road, Shelbourne Road, Willoughby Lane, Northumberland Park to stand.

Set down in Lansdowne Road at **BUS STOP NM.**

Towards North Middlesex Hospital. Depart via Northumberland park, Park Lane, Shelbourne Road to Lansdowne Road.

Pick up at Lansdowne Road at **BUS STOP NJ.**

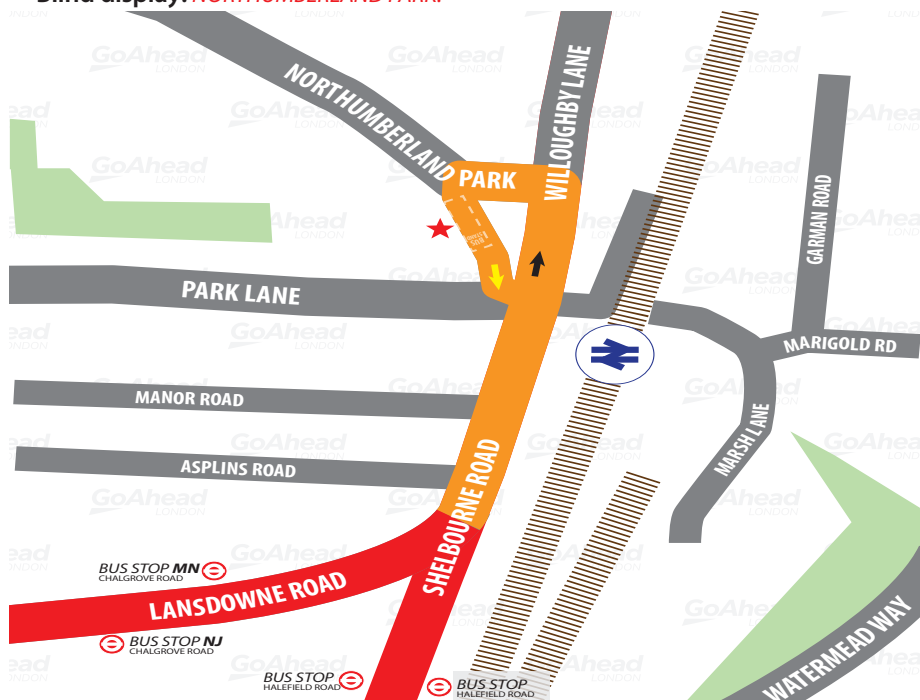
From Rookwood Road. Proceed from Shelbourne Road, Willoughby Lane, Northumberland Park to Stand.

Set down on Shelbourne Road at alighting point **BUS STOP Halefield Road.**

Towards Rookwood Road. Departing via Northumberland Park, Park lane, to Selbourne Road. Pick up at Selbourne Road at **BUS STOP Halefield Road.**

Public stand in two sections for 8 buses on Northumberland Park(southern arm)
East side stand commences opposite walkway access to Anglia Close.

Blind display: **NORTHUMBERLAND PARK.**



TOTTENHAM TOWN HALL

CURTAILMENT POINT

From North Middlesex Hospital. Proceed from Tottenham High Road, Philip Lane, Town Hall Approach Road to stand.

Set down on High Road at **BUS STOP N.**

Towards North Middlesex Hospital. Depart via Town Hall Approach Road, Tottenham Green South Side to Tottenham High Road.

Pick up on High Road at **BUS STOP V.**

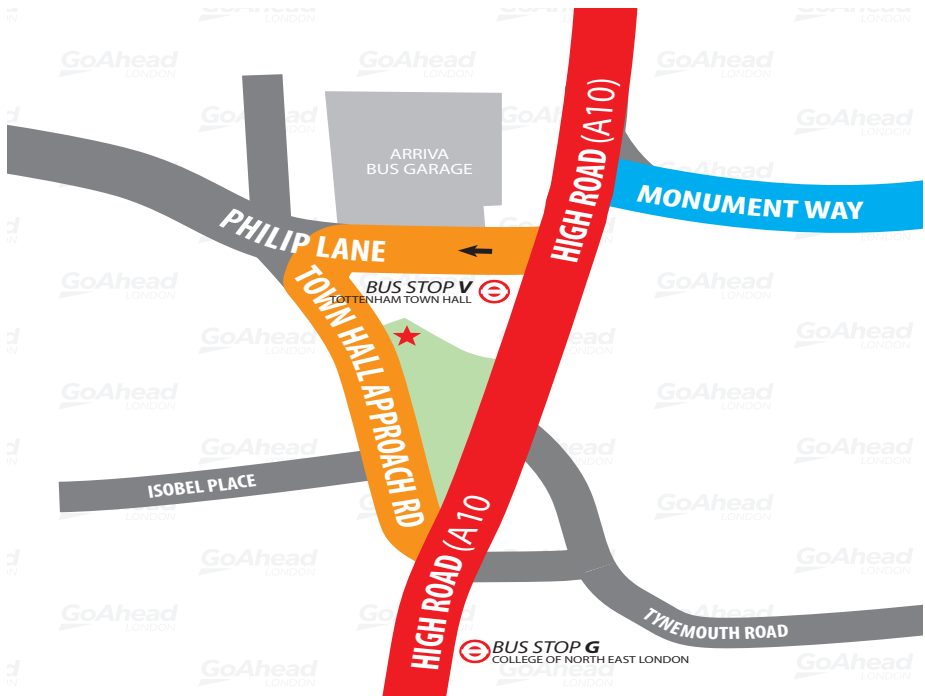
From Rookwood Road. Proceed from Tottenham High Road, Philip Lane, Town Hall Approach Road to stand Set down at **BUS STOP V.**

Towards Rookwood Road. Depart via Town Hall Approach Road to Tottenham High Road.

Pick up at High Road at **BUS STOP G.**

Private stand for one bus on east side of Town Hall Approach Road.

Blind display: **TOTTENHAM, PHILIP LANE.**



LORDSHIP LANE

TURNING POINT

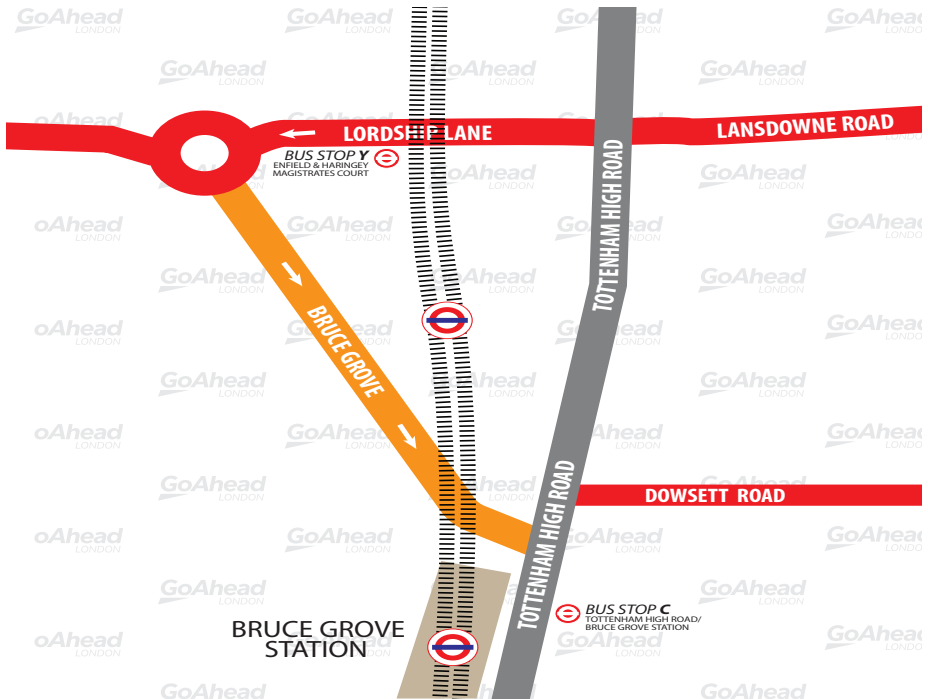
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Rookwood Road. Proceed from Lordship Lane, Bruce Grove. Set down on Lordship Lane at **BUS STOP Y**.

Towards Rookwood Road. Departing via Tottenham High Road. Pick up at High Road at **BUS STOP C**.

Turning point only.

Blind display: **BRUCE GROVE, LORDSHIP LANE.**



STAMFORD HILL - ROOKWOOD ROAD

TERMINUS POINT

From North Middlesex Hospital. Proceed from Rookwood Road to stand.
Set down on High Road at **BUS STOP SK**.

Towards North Middlesex Hospital. Depart via Rookwood Road.
Pick up at **BUS STOP CV**.

Public stand for 3 buses in 2 sections on est side of Rookwood road. Outside Stamford Hill Garage.

Blind display: **STAMFORD HILL**.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

VARIOUS HAZARDS | NORTH MIDDLESEX HOSPITAL

Bus Stand: Parked vehicles, restricted road space, Pedestrians, vulnerable customers and road users, crossings/walkways in and around the hospital. Maximum 2 buses on the stand. Be observant of pedestrians emerging from all directions and emergency service vehicles. Allow extra time for customers to be seated.

HIGH RAILINGS | QUEEN STREET/WHITE HEART LANE

Railings on turn close to kerb. Keep speed to a minimum and reduce speed when taking the turn.

HIGH VOLUME OF PEDESTRIANS | SHELBOURNE ROAD

High volume of pedestrians, Narrow Road, Double Parked cars. Keep speed to a minimum and be observant of high volume of traffic and pedestrians surrounding the stand. Make use of mirrors due to narrow road and ensure correct vehicle positioning. Be vigilant of pedestrians crossing between cars.

SCHOOL EN ROUTE | THE ROUNDWAY

School, Increased pedestrians. Be vigilant of pedestrians and children coming from all directions. Keep speed to minimum.

VARIOUS HAZARDS | ROSEBERY AVENUE

Double Parked cars, Narrow Road, Tight turn, Speed humps, Bollards. Negotiate with care. Be observant of pedestrians emerging from vehicles and vehicle doors opening into the road. Use appropriate speed and be aware of badly parked vehicles. Reduce speed when taking turn and be vigilant of bollards on the edge of the kerb.

ACCIDENT HOTPOT | HAVELOCK ROAD

Accident Hotspot, Double Parked cars, Narrow Road, Tight turn, Speed humps, Bollards. Reduce speed when taking the turn. Signage pole positioned close to the kerb which often results in collisions. Negotiate with care. Use appropriate speed and be aware of badly parked vehicles.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY ROAD | TOTTENHAM HIGH ROAD

Yellow Box, Bruce Grove Station, Increased pedestrians, Raised islands middle of the road, Pedestrians crossing in the middle of the road. Ensure exit is clear before making turn due to yellow box. Be observant of pedestrians stood in the hatched areas in the middle of the road or on the islands. Be prepared for clusters of pedestrians emerging from shops or the station.

TIGHT TURN | WARGRAVE AVENUE

Tight turn, narrow road, Pole and signs on edge of kerb, double parked cars, speed tables. Negotiate with care. Be observant of pedestrians emerging from vehicles and vehicle doors opening into the road. Use appropriate speed and be aware of badly parked vehicles. Reduce speed when taking turn and be vigilant of sign poles close to the edge of the kerb.

SCHOOL EN ROUTE | GROVELANDS

School, bollards on turn, tight turn. Be vigilant of pedestrians and children coming from all directions. Keep speed to a minimum.

SCHOOL EN ROUTE | CASTLEWOOD ROAD

School, Increased pedestrians. Be vigilant of pedestrians and children coming from all directions. Keep speed to a minimum.

NARROW ROAD | RAVENSDALE ROAD

Speed tables, Narrow road. Negotiate with care. Use appropriate speed and be aware of badly parked vehicles. Reduce speed over speed tables along the road.

SCHOOL EN ROUTE | GLADESMORE ROAD

School, Tight turn, raised kerbs. Be vigilant of pedestrians and children coming from all directions. Keep speed to a minimum. Ensure correct vehicle positioning and avoid positioning too close to the raised kerbs.

BUS GARAGE | ROOKWOOD ROAD

Don't block garage access, Engines must be switched off on the stand. When parked, ensure garage access is not blocked. During busy times be aware that vehicles may be entering and exiting the garage. Ensure engines are switched off when parked on the stand.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distracted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



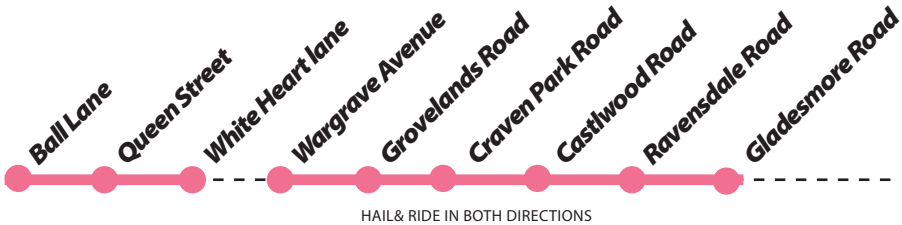
Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault

HAIL & RIDE

CARE AND CAUTION



Between Bull Lane, Queen Street, White Heart Lane, Wargrave Avenue, Grovelands Road, Craven Park Road, Castlewood Road, Ravensdale Road And Gladesmore Road, the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road. *Please use extra care and caution when travelling on these roads.*

